

User Research Group Participation Agreement

Introduction

You are invited to participate in a user research group organized by members of COMPanion Corporation's UX Team. The purpose of this research is to gather information and input from current users that may inform future design and product decisions.

Please review this agreement carefully. If you have any questions before signing, please email uxteam@companioncorp.com.

Procedures

Your participation may involve surveys, interviews, think-aloud protocols via screen sharing (performing a set of tasks while voicing your thoughts), and email communications about COMPanion products and their functionality.

It is anticipated there will be no more than a few research events each month, with the majority taking 5–15 minutes to complete. More specific information and time estimates will be provided prior to each event. You can opt out of any research event and still remain in the group for future participation.

You will be considered part of the user research group unless you decide to withdraw or are otherwise notified.

Risks and Benefits

There is minimal risk in participating. At most, participants may feel uncomfortable providing negative feedback about the product(s). To minimize risks and discomforts, participants may withdraw at any time.

Participation may benefit you and other users through an improved product experience resulting from research-based changes. However, please know that while the UX Team's goal is to increase product usability, how they do so may be different from what you suggest.

Confidentiality

Researchers will make every effort to keep the information you provide confidential. Participant identities and contact information will not be shared publicly or with other participants except with express permission. In addition, all personal information and research materials will be stored in restricted-access folders that are password protected. Video meetings may be recorded for the UX team to review at a later date.

Voluntary Participation and Withdrawal

Your participation in this research is entirely voluntary. If you agree to participate now and change your mind later, please notify the UX Team at uxteam@companioncorp.com. You may withdraw at any time and request to rejoin later.

Non-Disclosure Agreement

By participating in the user research group, you agree to not use or disclose any confidential information both during and after your participation period. Confidential information includes screenshots, wireframes, prototypes, alphas, betas, survey questions, think-aloud protocol instructions, discussion of future ideas, or any other product or business information that has not been publicly released.

The results of user research are the property of COMPanion Corporation.

Participant Name: _____ **Date:** _____

Informed Consent

By typing your name above, you agree to participate in the user research group. You indicate you understand the risks and benefits of participation and what you will be asked to do. In addition, you agree to not use or disclose confidential information and understand what that includes. You also acknowledge that you have asked any questions you might have and understand how to withdraw if you choose to do so.