

Alexandria Known Issues 20260521

Issue key	Summary	Status	Fix versions
ALEX-17330	Items are not being made lost for CRB when completing inventory	Closed	25.12
ALEX-17329	The prior checkouts is not showing on a item. Will show with Limit Patron Data Per Site Access unchecked	Closed	25.12
ALEX-17269	Etiwanda keeps getting browser errors when adding a new title/copy.	Closed	25.11
ALEX-17260	Clever is not importing a Barcode for Admins	Closed	25.12
ALEX-17242	Wrong Map is showing in Search when Copy Location is set in CC database	Closed	25.12
ALEX-15356	Patron Financials Brief report: patrons with a credit balance but no charges aren't included in the report	Closed	25.12
ALEX-17224	PPI Full name is displayed when declining a ILL hold	Resolved	26.1
ALEX-16421	Customer is not getting results in Search using AND boolean modifiers + Accession Date	Resolved	26.1
ALEX-15793	User is unable to bring up item details for one item so far in Circulation (data goes down)	Research	
ALEX-15633	Patron Last Use date is not updating in Textbook Tracker. Tried doing VV and Circulation check out / check in	Research	
ALEX-15395	Multiple payment types in a charge clumped into one type in payment history	Research	
ALEX-15752	In Transit Security Pref Appears Maybe Broken - Only IT Command Change	Research	
ALEX-17353	Search is only checking the first copy's item policy to see if holds can be placed	Accepted	26.2
ALEX-17306	Browser error when opening "About Alexandria/TT" if user doesn't have access to Sites Management	Accepted	26.1
ALEX-17264	Operators are instantly granted access to sites set in Quick Login that they no longer have access to	Accepted	26.1
ALEX-17107	Emailing receipts does not work when using the X command (button does nothing)	Accepted	
ALEX-17013	Some saved utilities cannot be performed if the user who created the utility had their security group changed	Accepted	
ALEX-16866	Browser error when using the 'Recently Added Titles' slideshow source and then clicking the Search icon in /slideshow	Accepted	
ALEX-16856	Removing copies with overdue fines will remove the fine transaction in some scenarios (so the user can't see/pay the fine)	Accepted	
ALEX-16783	Images do not import when using a folder compressed on Mac	Accepted	
ALEX-16446	Builder >> Bulletin Boards, Maps, and Reviews have multiple security flaws	Accepted	
ALEX-16423	Search 2.0 modules: Browser error when using arrow icons in Shelf view >> summary details (in certain scenarios)	Accepted	
ALEX-16416	Unable to import patron pictures in some scenarios where an alpha character is present in the barcode	Accepted	
ALEX-16182	Search 2.0: Load saved and temp lists in Search instead of Browse or Explore	Accepted	
ALEX-16111	Search 2.0 >> Full Details view: collapsing the Citation section and selecting the "Copy citation" button results in a browser error	Accepted	
ALEX-16068	Removing a patron from a search is not advancing to next patron	Accepted	
ALEX-15959	Site Record Counts report is excluding titles with no copies in Library/Textbook Titles totals	Accepted	
ALEX-15837	Attempting to re-map sites and save in Clever / GG4L restarts the DB, and changes are not retained	Accepted	
ALEX-15834	GG4L campus key icons missing and then pages take forever to load when you log out	Accepted	
ALEX-15646	Textbook Lifetime Usage report is inaccurate (using wrong data to determine lifetime usage)	Accepted	
ALEX-15596	Unable to forgive overdue fines if part of the fine was forgiven before the overdue item is book dropped	Accepted	
ALEX-15569	Patron Payment History report (and other reports in the same sub-category) don't work when sorting by Grade	Accepted	
ALEX-15427	You sometimes cannot transition an On-Shelf Hold to an In-Stock Hold by book dropping the copy (CC data)	Accepted	
ALEX-17326	Exporting in Spanish has some bad accented characters or diacritics.	Accepted	
ALEX-17304	Holds receipt is showing the wrong patron info when printing the receipt	Accepted	
ALEX-17296	Search is showing items as 'Available' when the local copy is an In-Stock Hold	Accepted	26.1
ALEX-17267	When having an Explore Builder button open a Search module in a new tab, it will refresh to /status after timing out	Accepted	
ALEX-17249	When renewing items the alert dialog doesn't occur when user can't perform overrides	Accepted	
ALEX-17236	Accelerated Reader/Reading Counts Information reports "Without a test" selection doesn't work (report = 0 results)	Accepted	
ALEX-17190	User is unable to tab to text field in MARC editors	Accepted	
ALEX-17166	Remaining issues with the 'Overdue Items or Unpaid Charges' and 'Unpaid Charges' Notices	Accepted	
ALEX-17096	Seeing overlapping text on Reservation Reports	Accepted	
ALEX-17053	Visual issues when saving an 'Unused Barcodes' label report	Accepted	
ALEX-16675	Grade/Level selections do not work in Overdue Item or Unpaid Charges Notices if starting grade is an alpha character	Accepted	
ALEX-16465	Importing Explorer panes is failing to import a large file	Accepted	
ALEX-16396	Long call numbers/title IDs cause overlapping text on the Title/Textbook Lifetime Usage reports	Accepted	
ALEX-16366	Search: Unable to view temp or saved lists if any extra advanced search fields are open	Accepted	
ALEX-16157	Unable to move copies from one title to another when scanned with leading zeroes	Accepted	
ALEX-16024	Unable to see the search term being used in /search when selecting results from Group Search	Accepted	
ALEX-15999	Search: Share titles search string doesn't include "hidetitle" in some cases	Accepted	

ALEX-15937	Getting a Circulation Popup when changing sites in Preferences.	Accepted	
ALEX-15659	Scanned barcode from Circulation not autofilling on Copies Filter	Accepted	
ALEX-15593	Program is not respecting the Declare Lost when Overdue setting in policies	Accepted	
ALEX-15587	In-Transit hold print receipt is not printing to PDF	Accepted	
ALEX-15575	Alexandria loaned items are also showing on TT-Patron Details Summary when ONLY having Textbook Tracker	Accepted	
ALEX-15473	Selecting a patron from the Homeroom tab makes the item record current when data has overlapping patron/item barcodes	Accepted	
ALEX-15414	Removed Circulation Groups reappear after a browser refresh	Accepted	
ALEX-15359	Overlapping text on Inventory Exceptions Report from Inventory Helper	Accepted	
ALEX-17328	Creating a new Bulletin Board autofills the name and optional password field with my Alexandria saved logins	Open	
ALEX-17270	Notices allow a character limit of 5000. Not all the text will show on 2 per page notice though.	Open	
ALEX-17207	(TBD) Non specific Browser Error	Open	
ALEX-17183	TT info is still showing up on QP after they are no longer registered with Textbooks	Open	
ALEX-17090	Certain Curriculum terms are getting more results then they should	Open	
ALEX-17065	Using Clever SSO, users are able to log into Alex as the previous user	Open	
ALEX-17009	CRB is seeing an FTP import try to import a 2nd time if the FTP is at the same location.	Open	
ALEX-16758	Copies filter will switch to Any when switching between titles in Item module to make Current Item in Circulation while on non-Cop	Open	
ALEX-16204	Researcher isn't choosing the site automatically when there is only 1 site and 1 union site	Open	
ALEX-16118	GG4L Transferred status not working.	Open	
ALEX-17338	Inventory Alert sounds are inconsistent.	Open	
ALEX-17295	For some items in CRB the Remove Duplicate MARC Tags is not working	Open	
ALEX-16762	Duplicate Copy command shares the browser command to Bookmark all tabs	Open	
ALEX-16521	Operation Complete sound is not occurring when the user is NOT currently in Operations.	Open	
ALEX-16476	Partial payment on a lost item charge changes type to a fee	Open	
ALEX-16440	Copies can have a 1000 or more replacement cost which causes issues with payment.	Open	
ALEX-16415	Discrepancy in Items when searching from pull down menu vs Advance Search	Open	