Alexandria Known Issues 20260112

Issue key	Summary	Status	Fix versions
ALEX-16843	Patrons with lost item fees aren't showing up in Unpaid Charges Notice reports if the copy/title record has been removed	In QC	25.8
ALEX-17123	Explore Builder isn't resizing images (still) and large images cause problems	Closed	25.8
ALEX-17110	Operations can display/edit data from sites where the operator does not have access	Closed	25.8
ALEX-17122	Can't drag and drop new images on Explore Builder buttons in makeover	Closed	25.8
ALEX-17118	Policies makeover UI - remaining FT bugs	Closed	25.8
ALEX-17106	Scroll bar is not showing for Groupsearch	Closed	25.8
ALEX-17101	Exported explore panes do not have images when imported	Closed	25.8
ALEX-17087	Offline mode doesn't allow Check Out after Check In and other minor problems	Closed	25.8
ALEX-17060	Holding down Alt or Option does not show hidden items in Search	Closed	25.8
ALEX-17050	Duplicate titles in Items Management due to Maps with the overlapping call numbers	Closed	25.8
ALEX-16845	Overdue Items or Unpaid Charges & Unpaid Charges Notice reports have problems with diacritics in report output	Closed	25.8
ALEX-16763	Emailed notice reports and automatic email notifications have misrendered characters in Spanish and Portuguese	Closed	25.8
ALEX-16742	Overdue Items or Unpaid Charges Notice isn't including discarded item fees (all formats)	Closed	25.8
ALEX-15134	Patrons with forgiven or paid off lost charged books are showing on the overdue items or unpaid charges	Closed	25.8
ALEX-17041	Sorting by Year in Search is sorting backwards	Closed	25.8
ALEX-17025	Patron History report has overlapping text for long call numbers	Closed	25.8
ALEX-17160	Unresponsive Databases on new Mac Controllers 75, 76, 78	Research	25.8
ALEX-17040	ERROR: API Request Took Longer Than 30 Seconds - Customer: St. James Day School - [7079208]	Research	25.8
ALEX-15793	User is unable to bring up item details for one item so far in Circulation (data goes down)	Research	
ALEX-15633	Patron Last Use date is not updating in Textbook Tracker. Tried doing VV and Circulation check out / check in	Research	
ALEX-15395	Multiple payment types in a charge clumped into one type in payment history	Research	
ALEX-15081	Mackin MARC file is adding new titles instead of updating when using ISBN / LCCN and Title	Research	
ALEX-15752	In Transit Security Pref Appears Maybe Broken - Only IT Command Change	Research	
ALEX-16970	Inventory session copies inventoried count # inaccurate	In Pull Request	25.8
ALEX-16963	Removing patrons isn't transitioning lost transactions to system patron 1; lost copies cannot be book dropped (TT only)	In Pull Request	25.8
ALEX-17107	Emailing receipts does not work when using the X command (button does nothing)	Accepted	
ALEX-17100	CC database is seeing reviews that need evaluation for patrons in other sites	Accepted	25.9
ALEX-17013	Some saved utilities cannot be performed if the user who created the utility had their security group changed	Accepted	
ALEX-16925	Customer needs to click on field twice to get the import to run.	Accepted	25.9
ALEX-16866	Browser error when using the 'Recently Added Titles' slideshow source and then clicking the Search icon in /slideshow	Accepted	
ALEX-16857	Unable to properly use non-USA date formats in Bulletins Builder	Accepted	
ALEX-16856	Removing copies with overdue fines will remove the fine transaction in some scenarios (so the user can't see/pay the fine)	Accepted	
ALEX-16783	Images do not import when using a folder compressed on Mac	Accepted	
ALEX-16446	Builder >> Bulletin Boards, Maps, and Reviews have multiple security flaws	Accepted	
ALEX-16437	Security >> Account settings for holds & reservations are incorrectly stopping patrons from placing holds & reservations in Search	Accepted	25.9
ALEX-16423	Search 2.0 modules: Browser error when using arrow icons in Shelf view >> summary details (in certain scenarios)	Accepted	
ALEX-16416	Unable to import patron pictures in some scenarios where an alpha character is present in the barcode	Accepted	
ALEX-16182	Search 2.0: Load saved and temp lists in Search instead of Browse or Explore	Accepted	
ALEX-16111	Search 2.0 >> Full Details view: collapsing the Citation section and selecting the "Copy citation" button results in a browser error	Accepted	
ALEX-16068	Removing a patron from a search is not advancing to next patron	Accepted	
ALEX-15959	Site Record Counts report is excluding titles with no copies in Library/Textbook Titles totals	Accepted	
ALEX-15837	Attempting to re-map sites and save in Clever / GG4L restarts the DB, and changes are not retained	Accepted	
ALEX-15834	GG4L campus key icons missing and then pages take forever to load when you log out	Accepted	
ALEX-15646	Textbook Lifetime Usage report is inaccurate (using wrong data to determine lifetime usage)	Accepted	
ALEX-15596	Unable to forgive overdue fines if part of the fine was forgiven before the overdue item is book dropped	Accepted	
ALEX-15569	Patron Payment History report (and other reports in the same sub-category) don't work when sorting by Grade	Accepted	
ALEX-15526	Users can see operations for sites they don't have access to	Accepted	25.9
ALEX-15427	You sometimes cannot transition an On-Shelf Hold to an In-Stock Hold by book dropping the copy (CC data)	Accepted	
ALEX-15252	HFM BOCES Dashboard is not counting Returns.	Accepted	
ALEX-15004	Patron reports aren't handling sort by: Grade correctly	Accepted	
ALEX-17000	In spanish mode z39.50 icon shows as el 99.50	Accepted	25.9
ALEX-16465	Importing Explorer panes is failing to import a large file	Accepted	
ALEX-16399	Sorting Search results by title is not considering non-filing characters	Accepted	25.10

ALEX-16180	AC autofill text does not show when entering a Series in Items Management	Accepted	
ALEX-16157	Unable to move copies from one title to another when scanned with leading zeroes	Accepted	
ALEX-16024	Unable to see the search term being used in /search when selecting results from Group Search	Accepted	
ALEX-15999	Search: Share titles search string doesn't include "hidetitle" in some cases	Accepted	
ALEX-15937	Getting a Circulation Popup when changing sites in Preferences.	Accepted	
ALEX-15798	The Alert When Charges Exceed value needs to have a decimal	Accepted	
ALEX-15777	Mitinet EnhanceMARC operation not getting supplemental files	Accepted	25.9
ALEX-15659	Scanned barcode from Circulation not autofilling on Copies Filter	Accepted	
ALEX-15593	Program is not respecting the Declare Lost when Overdue setting in policies	Accepted	
ALEX-15587	In-Transit hold print receipt is not printing to PDF	Accepted	
ALEX-15575	Alexandria loaned items are also showing on TT-Patron Details Summary when ONLY having Textbook Tracker	Accepted	
ALEX-15503	Cutting off the reservation dates when long title names are used.	Accepted	
ALEX-15473	Selecting a patron from the Homeroom tab makes the item record current when data has overlapping patron/item barcodes	Accepted	
ALEX-15359	Overlapping text on Inventory Exceptions Report from Inventory Helper	Accepted	
ALEX-15356	Patron Financials Brief report: patrons with a credit balance but no charges aren't included in the report	Accepted	
ALEX-15267	Adding a copy doesn't update the available copies count	Accepted	
ALEX-15220	Unable to view temp items out to system patrons in most areas of the program	Accepted	
ALEX-15157	Period Due Dates are not being applied on the Day of the Period Due Date	Accepted	
ALEX-15145	After bookdropping an in-transit hold, CC customer data is not getting last popup to print hold information	Accepted	
ALEX-15126	Title Information by Subject/Genre (188) is not sorting by Genre when All Sites is selected.	Accepted	
ALEX-14961	Patrons & Items selecting records when removing, duplicating, adding	Accepted	
ALEX-17163	Customer is using Temp List to create a search string	Open	
ALEX-17144	Discrepancy in lookup using titles with non-filing characters	Open	
ALEX-17111	When changing a copy field for a specific site all the other sites show upon saving	Open	
ALEX-17081	Bulletins are overlapping text and not truncating on bulletins with long words	Open	
ALEX-17065	Using Clever SSO, users are able to log into Alex as the previous user	Open	
ALEX-17009	CRB is seeing an FTP import try to import a 2nd time if the FTP is at the same location.	Open	
ALEX-16758	Copies filter will switch to Any when switching between titles in Item module to make Current Item in Circulation while on non-Copi	Open	
ALEX-16413	Customer question on making a search string with OR boolean	Open	
ALEX-16204	Researcher isn't choosing the site automatically when there is only 1 site and 1 union site	Open	
ALEX-16118	GG4L Transferred status not working.	Open	
ALEX-17096	Seeing overlapping text on Reservation Reports	Open	
ALEX-17077	CRBoces ran into a issue where they couldn't bookdrop items. Homerooms were not populating correctly.	Open	
ALEX-16762	Duplicate Copy command shares the browser command to Bookmark all tabs	Open	
ALEX-16521	Operation Complete sound is not occurring when the user is NOT currently in Operations.	Open	
ALEX-16476	Partial payment on a lost item charge changes type to a fee	Open	
ALEX-16440	Copies can have a 1000 or more replacement cost which causes issues with payment.	Open	
ALEX-16432	Unsed Barcode report inlabel format is showing the rows left justified instead of center	Open	
ALEX-16415	Discrepancy in Items when searching from pull down menu vs Advance Search	Open	