

Alexandria Known Issues 20250905

Issue key	Summary	Status	Fix versions
ALEX-16151	Decimals strike again.	In QC	25.4
ALEX-16933	Option to partially forgive a charge went missing	Closed	25.4
ALEX-15090	Unable to archive to external / network drives on Mac; Job won't complete and the database won't startup until the archive path is changed	Closed	25.4
ALEX-16878	Changing the language in the controller crashes the program and it will not start back up	Closed	25.4
ALEX-16828	Too many saved reports were causing the UI to choke and revert selections	Closed	25.4
ALEX-16815	RULEN modules: Clicking "Clear" for any advanced selection drop down results in a browser error	Closed	25.4
ALEX-16726	Accented characters are not showing correctly on Monthly Checkout Per Patron report	Closed	25.4
ALEX-16688	The Process Found Item dialog box is not showing the correct patron email address	Closed	25.4
ALEX-16433	Top Circulated Titles report is showing the wrong number of copies	Closed	25.4
ALEX-16312	The operation indicator is not displayed over the topnav message icon when operations are completed; and other message drawer notification issues.	Closed	25.4
ALEX-16309	Cover art and patron picture images are broken in report PDF output - Apple Silicon servers	Closed	25.4
ALEX-16038	Getting a Browser Error when clicking on View All Saved Lists	Closed	25.4
ALEX-15605	Scout browser error from double clicking another title	Closed	25.4
ALEX-16813	Update Title Lexiles utility is showing as "Remove Holds" in summary file	Closed	25.4
ALEX-16751	Date range is missing on Cash Drawer report	Closed	25.4
ALEX-16722	Can't see Patron's security group of the same level or higher.	Closed	25.4
ALEX-16518	Customer is getting into an endless save / revert cycle with Labels having an empty Study Program name	Closed	25.4
ALEX-16105	Highest rated titles are not defaulting to the correct sort order	Closed	25.4
ALEX-16981	Processing is displayed in the upper right-hand corner of the circulation screen.	Research	25.4
ALEX-16967	Multiple customers getting into a bad state where reports won't generate PDF's until data is restarted	Research	25.4
ALEX-15793	User is unable to bring up item details for one item so far in Circulation (data goes down)	Research	
ALEX-15633	Patron Last Use date is not updating in Textbook Tracker. Tried doing VV and Circulation check out / check in	Research	
ALEX-15395	Multiple payment types in a charge clumped into one type in payment history	Research	
ALEX-15081	Mackin MARC file is adding new titles instead of updating when using ISBN / LCCN and Title	Research	
ALEX-14692	Accessing patron, title, or textbook records in the process of being removed causes browser error	Research	
ALEX-14684	Overdue Items Information is not showing ALL patrons with overdue items	Research	
ALEX-14484	Alexandria doesn't handle all the RDA medium terms. Hyphens are a problem.	Research	
ALEX-15752	In Transit Security Pref Appears Maybe Broken - Only IT Command Change	Research	
ALEX-16960	Capital Region can't save some reports, notices or labels	In Pull Request	25.4
ALEX-16543	Homeroom sometimes doesn't display the room names after switching sites	In Pull Request	25.4
ALEX-15834	GG4L campus key icons missing and then pages take forever to load when you log out	Accepted	
ALEX-16985	CRB is experiencing large lag spikes	Accepted	25.4
ALEX-16944	Alias for Medium is not showing in Scout item details and Search hover text	Accepted	25.5
ALEX-16930	Scheduled FTP import has a unmapped field in the middle. Which is causing the fields after to not import correctly	Accepted	25.5
ALEX-16901	Clicking on Bulletin with a Password the user has to type it in twice	Accepted	25.5
ALEX-16887	Item imports do not allow for multiple files	Accepted	
ALEX-16866	Browser error when using the 'Recently Added Titles' slideshow source and then clicking the Search icon in /slideshow	Accepted	
ALEX-16856	Removing copies with overdue fines will remove the fine transaction in some scenarios (so the user can't see/pay the fine)	Accepted	
ALEX-16843	Patrons with lost item fees aren't showing up in Unpaid Charges Notice reports if the copy/title record has been removed	Accepted	25.4
ALEX-16827	Tab delimited exports fail when selecting by call number range	Accepted	25.5
ALEX-16825	Patron Monthly Checkout Count is showing an incorrect Total Number of Patrons	Accepted	25.5
ALEX-16783	Images do not import when using a folder compressed on Mac	Accepted	
ALEX-16763	Emailed notice reports and automatic email notifications have misrendered characters in Spanish and Portuguese	Accepted	25.5
ALEX-16742	Overdue Items or Unpaid Charges Notice isn't including discarded item fees (all formats)	Accepted	25.4
ALEX-16716	Title Lookup: Item lookup by title is bringing back results from the entire MARC record with multi-term searches	Accepted	25.4
ALEX-16480	Browser error in Self Service when using keyboard navigation to switch between circulation modes	Accepted	
ALEX-16446	Builder >> Bulletin Boards, Maps, and Reviews have multiple security flaws	Accepted	
ALEX-16423	Search 2.0 modules: Browser error when using arrow icons in Shelf view >> summary details (in certain scenarios)	Accepted	
ALEX-16416	Unable to import patron pictures in some scenarios where an alpha character is present in the barcode	Accepted	
ALEX-16341	Patrons & Items Management: previously selected record is still current after doing an Advanced Search for new records	Accepted	
ALEX-16324	Search 2.0: Hovering over medium icons displays text from previous searches, NOT the correct current medium text	Accepted	
ALEX-16319	Search 2.0 modules: Sorting while in Shelf View is broken	Accepted	
ALEX-16182	Search 2.0: Load saved and temp lists in Search instead of Browse or Explore	Accepted	
ALEX-16111	Search 2.0 >> Full Details view: collapsing the Citation section and selecting the "Copy citation" button results in a browser error	Accepted	
ALEX-16100	Bad behavior when using keyboard navigation to toggle between Search, Browse, and Explore tabs (new behavior)	Accepted	
ALEX-16099	Navigating to Search from "Perform Search" type of explore pane buttons has some bad behavior when reloading the UI	Accepted	
ALEX-16068	Removing a patron from a search is not advancing to next patron	Accepted	
ALEX-16063	Patrons are forced to log in again when navigating from other Researcher modules >> Search 2.0 (when login is required)	Accepted	
ALEX-16062	Group Search does not respect Builder >> Security >> Access settings (the module is accessible without logging in)	Accepted	

ALEX-16022	Clicking on results in Group Search is stripping out the Serial # from the URL (for controlled data stations with no host name)	Accepted	
ALEX-15975	Search All Sites option in Scout (and Browse) is gone	Accepted	
ALEX-15959	Site Record Counts report is excluding titles with no copies in Library/Textbook Titles totals	Accepted	
ALEX-15901	Adding a new title after restarting a Mac data station causes the DB to go down / restart	Accepted	
ALEX-15837	Attempting to re-map sites and save in Clever / GG4L restarts the DB, and changes are not retained	Accepted	
ALEX-15777	Mitinet EnhanceMARC operation not getting supplemental files	Accepted	25.5
ALEX-15646	Textbook Lifetime Usage report is inaccurate (using wrong data to determine lifetime usage)	Accepted	
ALEX-15602	Browser Error thrown when processing lost copy in new session	Accepted	
ALEX-15596	Unable to forgive overdue fines if part of the fine was forgiven before the overdue item is book dropped	Accepted	
ALEX-15569	Patron Payment History report (and other reports in the same sub-category) don't work when sorting by Grade	Accepted	
ALEX-15540	Using Barcode Range breaks TT Utilities	Accepted	
ALEX-15514	While waiting for merge patron job to finish, Alex becomes unstable and can crash (PART 2)	Accepted	
ALEX-15427	You sometimes cannot transition an On-Shelf Hold to an In-Stock Hold by book dropping the copy (CC data)	Accepted	
ALEX-15252	HFM BOCES Dashboard is not counting Returns.	Accepted	
ALEX-15134	Patrons with forgiven or paid off lost charged books are showing on the overdue items or unpaid charges	Accepted	25.4
ALEX-15004	Patron reports aren't handling sort by: Grade correctly	Accepted	
ALEX-14879	Title Information Reports that have Include Cover Art Checked stall all operations with large files, multi site databases for long periods of time and neve	Accepted	
ALEX-14767	Email Server 2 doesn't work (test server successful, but it doesn't send any normal email notifications)	Accepted	
ALEX-14638	Always add copy not working when "match on" is being used with Add Titles & Copies	Accepted	
ALEX-16746	Getting an 'Error Saving Record' dialog box in Builder > Searching	Accepted	25.7
ALEX-16627	Duplicating a Calendar will only duplicate 42 days worth of information	Accepted	25.5
ALEX-16323	Search 2.0: Some mediums display the wrong icon below cover art	Accepted	25.7
ALEX-16253	Default Reservation Period isn't working in Search	Accepted	25.4
ALEX-16180	AC autofill text does not show when entering a Series in Items Management	Accepted	
ALEX-16024	Unable to see the search term being used in /search when selecting results from Group Search	Accepted	
ALEX-15999	Search: Share titles search string doesn't include "hidetitle" in some cases	Accepted	
ALEX-15937	Getting a Circulation Popup when changing sites in Preferences.	Accepted	
ALEX-15798	The Alert When Charges Exceed value needs to have a decimal	Accepted	
ALEX-15659	Scanned barcode from Circulation not autofilling on Copies Filter	Accepted	
ALEX-15593	Program is not respecting the Declare Lost when Overdue setting in policies	Accepted	
ALEX-15587	In-Transit hold print receipt is not printing to PDF	Accepted	
ALEX-15575	Alexandria loaned items are also showing on TT-Patron Details Summary when ONLY having Textbook Tracker	Accepted	
ALEX-15503	Cutting off the reservation dates when long title names are used.	Accepted	
ALEX-15473	Selecting a patron from the Homeroom tab makes the item record current when data has overlapping patron/item barcodes	Accepted	
ALEX-15359	Overlapping text on Inventory Exceptions Report from Inventory Helper	Accepted	
ALEX-15356	Patron Financials Brief report: patrons with a credit balance but no charges aren't included in the report	Accepted	
ALEX-15267	Adding a copy doesn't update the available copies count	Accepted	
ALEX-15220	Unable to view temp items out to system patrons in most areas of the program	Accepted	
ALEX-15157	Period Due Dates are not being applied on the Day of the Period Due Date	Accepted	
ALEX-15145	After bookdropping an in-transit hold, CC customer data is not getting last popup to print hold information	Accepted	
ALEX-15126	Title Information by Subject/Genre (188) is not sorting by Genre when All Sites is selected.	Accepted	
ALEX-14961	Patrons & Items selecting records when removing, duplicating, adding	Accepted	
ALEX-16845	Overdue Items or Unpaid Charges & Unpaid Charges Notice reports have problems with diacritics in report output	Reopened	25.4
ALEX-16562	Bulletin boards sometimes have overlapping bulletins, until you resize the window.	Reopened	25.4
ALEX-16951	Author field is being cleared when manually adding an item record	In Progress	25.4
ALEX-16321	Items Management: Save/Revert improperly triggered when opening MARC Editors for specific item records	In Progress	25.4
ALEX-16925	Customer needs to click on field twice to get the import to run.	Open	
ALEX-16758	Copies filter will switch to Any when switching between titles in Item module to make Current Item in Circulation while on non-Copies tab	Open	
ALEX-16728	Checked out Temporary Items don't show in log.	Open	
ALEX-16512	Authority Control doesn't adjust to smaller window sizes, completely hides entire right side of program	Open	
ALEX-16465	Importing Explorer panes is failing to import a large group	Open	
ALEX-16413	Customer question on making a search string with OR boolean	Open	
ALEX-16204	Researcher isn't choosing the site automatically when there is only 1 site and 1 union site	Open	
ALEX-16157	Unable to move copies from one title to another when scanned with leading zeroes	Open	
ALEX-16118	GG4L Transferred status not working.	Open	
ALEX-15422	Patrons Management Dates saves bogus dates	Open	
ALEX-16971	Portuguese word snuck into the Spanish translation in the Show MARC	Open	
ALEX-16857	European data formatting will break Bulletins	Open	
ALEX-16762	Duplicate Copy command shares the browser command to Bookmark all tabs	Open	
ALEX-16622	ITMS emailed in with a translation request	Open	
ALEX-16521	Operation Complete sound is not occurring when the user is NOT currently in Operations.	Open	
ALEX-16476	Partial payment on a lost item charge changes type to a fee	Open	

ALEX-16440	Copies can have a 1000 or more replacement cost which causes issues with payment.	Open	
ALEX-16432	Unsed Barcode report inlabel format is showing the rows left justified instead of center	Open	
ALEX-16415	Discrepancy in Items when searching from pull down menu vs Advance Search	Open	
ALEX-16152	Publication place is missing from Search 2.0	Open	