

Alexandria Known Issues 20250423

Issue key	Summary	Status
ALEX-16542	Clever is unable to Sync with some sites	Closed
ALEX-16508	Overdue or unpaid charges notice not sending emails	Closed
ALEX-16507	Super Summary report is missing the column headings	Closed
ALEX-16491	All Item/Patron Policy drop downs are sorting by Policy ID instead of Policy Name	Closed
ALEX-16482	Utilities keep locking after every save	Closed
ALEX-16424	The Slideshow string for 'Recently Added Titles' doesn't work when the string is included in the URL	Closed
ALEX-16379	Self Service: Users with 'Check In Only' or 'Check Out Only' permissions can still switch to other circulation type	Closed
ALEX-16345	All Variable Label reports: Changing the number of Rows isn't updating 'Row Specifics' (always displays default #	Closed
ALEX-16199	Overdue items or Unpaid Charges in Letter Format will inconsistently show the Estimated Cost field.	Closed
ALEX-16156	We need to add a "Back" button in Search 2.0 when users select an explore pane that opens another pane	Closed
ALEX-16018	Can't get a direct link to a Bulletin Board just by copying the URL	Closed
ALEX-15568	Getting overlapping text when a Patron Fee has a long description on Overdue Items Or Unpaid Charge Notice	Closed
ALEX-15567	Overdue Items or Unpaid Charges Notice is not showing an accurate Amount due	Closed
ALEX-15186	Overdue Items or Unpaid Charges Notice Format: Letter is adding the Replacement Cost twice for Lost Items with	Closed
ALEX-14516	When printing results from Search the list will have the Title Call Number instead of Copy Call Number	Closed
ALEX-16297	z39.50 Preference won't let me reorder servers in a set (and might crash)	Closed
ALEX-15303	Focus should be in first field in several dialogs	Closed
ALEX-15150	Copy barcode is not showing up on Patron Reservations table in Circulation	Closed
ALEX-15062	We need to hide the Add 852 option from the MARC view	Closed
ALEX-16340	Search 2.0: Terminology for Copy Location is not being respected in all areas of Search	Resolved
ALEX-16268	Page Break on Major Sort not working with Notices	Resolved
ALEX-16404	Textbook Tracker for Reports, Labels, Notices is lacking the pdf preview on the overview tab.	Resolved
ALEX-16151	Decimals strike again.	Research
ALEX-15931	Controllers are getting SIP messages that seem to close/crash the controller.	Research
ALEX-14272	GlobalConfig.json is getting wiped out during daily maintenance.	Research
ALEX-15793	User is unable to bring up item details for one item so far in Circulation (data goes down)	Research
ALEX-15633	Patron Last Use date is not updating in Textbook Tracker. Tried doing VV and Circulation check out / check in	Research
ALEX-15395	Multiple payment types in a charge clumped into one type in payment history	Research
ALEX-15081	Mackin MARC file is adding new titles instead of updating when using ISBN / LCCN and Title	Research
ALEX-14692	Accessing patron, title, or textbook records in the process of being removed causes browser error	Research
ALEX-14684	Overdue Items Information is not showing ALL patrons with overdue items	Research
ALEX-14484	Alexandria doesn't handle all the RDA medium terms. Hyphens are a problem.	Research
ALEX-15752	In Transit Security Pref Appears Maybe Broken - Only IT Command Change	Research
ALEX-16538	Customer data is not generating a pdf. included the log.	Accepted
ALEX-16209	Customers are unable to upload zipped image files from the Imports UI	Accepted
ALEX-15834	GG4L campus key icons missing and then pages take forever to load when you log out	Accepted
ALEX-15090	Unable to archive to external / network drives on Mac; Job won't complete and the database won't startup until th	Accepted
ALEX-16446	Builder >> Bulletin Boards, Maps, and Reviews have multiple security flaws	Accepted
ALEX-16445	Reviews Management: "View title in Search" is selectable when no review is current (causes browser error)	Accepted
ALEX-16426	Can't export Patrons when Homeroom has a Ordinal Indicator ° character in the name of the Homeroom.	Accepted
ALEX-16423	Search 2.0 modules: Browser error when using arrow icons in Shelf view >> summary details (in certain scenarios)	Accepted

ALEX-16341	Patrons & Items Management: previously selected record is still current after doing an Advanced Search for new records	Accepted
ALEX-16324	Search 2.0: Hovering over medium icons displays text from previous searches, NOT the correct current medium text	Accepted
ALEX-16319	Search 2.0 modules: Sorting while in Shelf View is broken	Accepted
ALEX-16309	Cover art and patron picture images are broken in report PDF output - Apple Silicon servers	Accepted
ALEX-16307	Search 2.0: Share titles dialog has the wrong module in the URL field (if the user enters from X and switches to Y)	Accepted
ALEX-16306	Share titles >> URL field doesn't work in Browse & Explore (search string in URL does nothing)	Accepted
ALEX-16267	Items with call numbers are shown in the No Call Number classification (we need to strip leading spaces)	Accepted
ALEX-16210	Recompute due date is making renewed items overdue	Accepted
ALEX-16182	Search 2.0: Load saved and temp lists in Search instead of Browse or Explore	Accepted
ALEX-16111	Search 2.0 >> Full Details view: collapsing the Citation section and selecting the "Copy citation" button results in error	Accepted
ALEX-16100	Bad behavior when using keyboard navigation to toggle between Search, Browse, and Explore tabs (new behavior)	Accepted
ALEX-16099	Navigating to Search from "Perform Search" type of explore pane buttons has some bad behavior when reloading	Accepted
ALEX-16068	Removing a patron from a search is not advancing to next patron	Accepted
ALEX-16063	Patrons are forced to log in again when navigating from other Researcher modules >> Search 2.0 (when login is required)	Accepted
ALEX-16062	Group Search does not respect Builder >> Security >> Access settings (the module is accessible without logging in)	Accepted
ALEX-16038	Getting a Browser Error when clicking on View All Saved Lists	Accepted
ALEX-16022	Clicking on results in Group Search is stripping out the Serial # from the URL (for controlled data stations with no holdings)	Accepted
ALEX-15975	Search All Sites option in Scout is gone	Accepted
ALEX-15959	Site Record Counts report is excluding titles with no copies in Library/Textbook Titles totals	Accepted
ALEX-15901	Adding a new title after restarting a Mac data station causes the DB to go down / restart	Accepted
ALEX-15845	Customer is not getting results for Copy Monthly Checkout Count they are for Usage Totals per Copy	Accepted
ALEX-15837	Attempting to re-map sites and save in Clever / GG4L restarts the DB, and changes are not retained	Accepted
ALEX-15797	Doing a Barcode Range search in Items is showing all copies from that range in the copies tab for each title	Accepted
ALEX-15777	Mitinet EnhanceMARC operation not getting supplemental files	Accepted
ALEX-15646	Textbook Lifetime Usage report is inaccurate (using wrong data to determine lifetime usage)	Accepted
ALEX-15622	Overdue Items or Unpaid Charges 2 per page isn't splitting in the middle with 3+ items	Accepted
ALEX-15602	Browser Error thrown when processing lost copy in new session	Accepted
ALEX-15596	Unable to forgive overdue fines if part of the fine was forgiven before the overdue item is book dropped	Accepted
ALEX-15569	Patron Payment History report (and other reports in the same sub-category) don't work when sorting by Grade	Accepted
ALEX-15556	The Diacritics are not displaying properly in the Clever/GG4L Site matching windows.	Accepted
ALEX-15540	Using Barcode Range breaks TT Utilities	Accepted
ALEX-15514	While waiting for merge patron job to finish, Alex becomes unstable and can crash (PART 2)	Accepted
ALEX-15263	TT - Unable to manually remove textbook copies that are in a status other than available	Accepted
ALEX-15252	HFM BOCES Dashboard is not counting Returns.	Accepted
ALEX-15140	Selecting a copy policy returns nothing in Unpaid Charges Notice / Overdue Items or Unpaid Charges Notice	Accepted
ALEX-15134	Patrons with forgiven or paid off lost charged books are showing on the overdue items or unpaid charges	Accepted
ALEX-15004	Patron reports aren't handling sort by: Grade correctly	Accepted
ALEX-14879	Title Information Reports that have Include Cover Art Checked stall all operations with large files, multi site database	Accepted
ALEX-14767	Email Server 2 doesn't work (test server successful, but it doesn't send any normal email notifications)	Accepted
ALEX-14638	Always add copy not working when "match on" is being used with Add Titles & Copies	Accepted
ALEX-14360	Inventory Statistic Summary is not respecting Medium selections	Accepted
ALEX-14192	Messing with URL in researcher allows you to get into legacy alex without logging in	Accepted
ALEX-14144	User can get into/edit things in Alex for sites that they don't have access to via Researcher	Accepted

ALEX-14140	Circulation > current patron window is not updating after clearing system patron information	Accepted
ALEX-16321	Items Management: Save/Revert improperly triggered when opening MARC Editors for specific item records	Accepted
ALEX-16253	Default Reservation Period isn't working in Search	Accepted
ALEX-16218	Getting some call number truncating on the On-Shelf Hold Report	Accepted
ALEX-16180	AC autofill text does not show when entering a Series in Items Management	Accepted
ALEX-16175	Message drawer operations - clicking blank area closes drawer instead of takes you to operations	Accepted
ALEX-16058	Only the First Copy Location will Show for the Copy Location filter in Search	Accepted
ALEX-16024	Unable to see the search term being used in /search when selecting results from Group Search	Accepted
ALEX-15999	Search: Share titles search string doesn't include "hidetitle" in some cases	Accepted
ALEX-15937	Getting a Circulation Popup when changing sites in Preferences.	Accepted
ALEX-15798	The Alert When Charges Exceed value needs to have a decimal	Accepted
ALEX-15659	Scanned barcode from Circulation not autofilling on Copies Filter	Accepted
ALEX-15593	Program is not respecting the Declare Lost when Overdue setting in policies	Accepted
ALEX-15587	In-Transit hold print receipt is not printing to PDF	Accepted
ALEX-15575	Alexandria loaned items are also showing on TT-Patron Details Summary when ONLY having Textbook Tracker	Accepted
ALEX-15503	Cutting off the reservation dates when long title names are used.	Accepted
ALEX-15473	Selecting a patron from the Homeroom tab makes the item record current when data has overlapping patron/item	Accepted
ALEX-15359	Overlapping text on Inventory Exceptions Report from Inventory Helper	Accepted
ALEX-15356	Patron Financials Brief report: patrons with a credit balance but no charges aren't included in the report	Accepted
ALEX-15267	Adding a copy doesn't update the available copies count	Accepted
ALEX-15220	Unable to view temp items out to system patrons in most areas of the program	Accepted
ALEX-15217	Clever Matching is cutting off long School names. GG4L	Accepted
ALEX-15157	Period Due Dates are not being applied on the Day of the Period Due Date	Accepted
ALEX-15145	After bookdropping an in-transit hold, CC customer data is not getting last popup to print hold information	Accepted
ALEX-15132	QP command is not printing optional text.	Accepted
ALEX-15126	Title Information by Subject/Genre (188) is not sorting by Genre when All Sites is selected.	Accepted
ALEX-15101	Using the E command to receive a subscription is not adhering to the chosen policy	Accepted
ALEX-15053	Overlapping text on the Unused Barcode report summary file	Accepted
ALEX-14986	Setup > LDAP misc ux bugs (UI cleanup)	Accepted
ALEX-14961	Patrons & Items selecting records when removing, duplicating, adding	Accepted
ALEX-14329	Study Programs reports are not showing results when selecting by Copy Location or Copy Shelving	Accepted
ALEX-14163	Import summary file includes a line for Selections (remove it)	Accepted
ALEX-14963	Circulation dialog bugs (reserves, lookup, stats)	Accepted
ALEX-16540	Overdue or Unpaid charges notice Email is closing the DB.	Reopened
ALEX-15733	Remaining Offline UI issues (rare browser error, UI still doesn't always load)	In Progress
ALEX-15536	Patron Details Summary is charging the Replacement Cost twice for Lost Items	In Progress
ALEX-15125	Can't save a 0.00 Purchase Cost for a copy, it will match the Replacement Cost or policy	In Progress
ALEX-16596	Emails not sending	Open
ALEX-16532	Customer is unable to get results on Copy Monthly Checkout for Call Number range	Open
ALEX-16528	Title Information by Subject/Genre is pulling more than just the selected subject	Open
ALEX-16523	Study Program Filter in Researcher seems flaky - Pocahontas Elementary School	Open
ALEX-16518	Customer is getting into a saved / revert cycle with Labels having a empty Study Program name	Open
ALEX-16512	Authority Control doesn't adjust to smaller window sizes, completely hides entire right side of program	Open

ALEX-16497	Homeroom and 2nd Location are not respecting the user defined terms in Overdue Notices	Open
ALEX-16487	Imported items are showing as being in-processing with 1 of 1 copies available	Open
ALEX-16465	Importing Explorer panes is failing to import a large group	Open
ALEX-16433	Top circulated items is showing the wrong number of copies	Open
ALEX-16413	Customer question on making a search string with OR boolean	Open
ALEX-16388	Customer is using send email ran into character count limit. ReportLegacy had a higher character limit	Open
ALEX-16336	SES mail services are incorrectly being used when incomplete SMTP information is set in email preferences	Open
ALEX-16312	The operation indicator is not displayed over the toptnav message icon when operations are completed; and other	Open
ALEX-16204	Researcher isn't choosing the site automatically when there is only 1 site and 1 union site	Open
ALEX-16202	User is still able to use Discard Mode with Use System Patrons unchecked in Security	Open
ALEX-16157	Unable to move copies from one title to another when scanned with leading zeroes	Open
ALEX-16118	GG4L Transferred status not working.	Open
ALEX-15842	Customer is getting receipts for both Check In and Checked Out items. Just wants for Check Outs.	Open
ALEX-15422	Patrons Management Dates saves bogus dates	Open
ALEX-16543	Homeroom sometimes doesn't display the room names after switching sites	Open
ALEX-16521	Operation Complete sound is not occurring when the user is NOT currently in Operations.	Open
ALEX-16476	Partial payment on a lost item charge changes type to a fee	Open
ALEX-16440	Copies can have a 1000 or more replacement cost which causes issues with payment.	Open
ALEX-16432	Unused Barcode report inlabel format is showing the rows left justified instead of center	Open
ALEX-16416	Customer has alpha characters in barcode. is unable to import patron images and have them match	Open
ALEX-16415	Discrepancy in Items when searching from pull down menu vs Advance Search	Open
ALEX-16152	Publication place is missing from Search 2.0	Open
ALEX-16105	Highest rated titles are not defaulting to the correct sort order	Open