

⚠ You no longer have access Support and Updates. [Renew online](#), [remind me later](#) or [never remind me again](#).

**Alexandria**  
dream makeover **Pardon the mess! The Support Center is undergoing construction.** →



- Circulation
- Items
- Patrons
- Operations
- Tools
- Researcher
- Builder
- Preferences
- Support

Support / Getting Started Resources

## Getting Started

- Alexandria Requirements
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## Alexandria Makeover

Last Updated: `$action.dateFormatter.formatDateTime($content.getLastModificationDate())`

- Overview
- Changes
- FAQs
- Webinar



We are thrilled to announce our Alexandria and Textbook Tracker Dream Makeover! Yep, that's right, we're giving the programs a new look—for the first time since v7 was released in 2014—while adding various improvements, such as responsive design and exciting features.

We know change can be tough, especially when you run a busy library. Our goal is to make this a smooth, stress-free transition for you and your library. How? With free webinars, [new videos](#), expanded [in-app help](#), and more—in addition to a gradual timeline.

◆ **The Alexandria Dream Makeover has been released! This page will no longer be updated. For future changes in Alexandria, sign up for [release updates](#).**

**Look forward to betas for Bulletin Boards Builder and Reports coming soon!**

### Join us for our webinar!



Watch the recording of the Q&A Webinar!

Network Printer Security  
Certificate Form

Password Management Best  
Practices

#### How helpful was this page?

Unknown macro: 'rate'

Tell us what we can improve.

Select Language ▼

Powered by [Google Translate](#)

Save as PDF

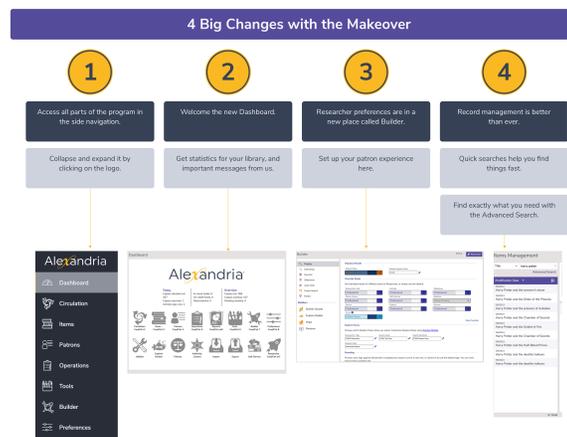


Read our frequently asked questions!

#### Learn about the Makeover

We have a number of resources for you to get ready for the change. Watch our **recorded webinar**, sign up for our **Q&A webinar** (above), *see all the new features in the **Changes tab***, and **try it out** in our demo: <https://demo.goalexandria.com/circulation>

Watch the Overview Webinar



## Timeline

The Makeover project began in 2018 and we are finally ready to share it with you.

Betas for **Circulation**, **Patrons Management**, **Items Management**, **Operations**, **Builder**, **Preferences**, **Tools**, and **Dashboard** were released for your use over spring/summer 2022. This means you can switch to the beta versions from your Circulation window and try all the new interfaces. This is a great time to give it a try and take a look at all of the cool new features!

We will still be fine-tuning things, so if you notice anything amiss that isn't noted in the Changes tab, send us an email at [uxteam@companioncorp.com](mailto:uxteam@companioncorp.com).

Once everyone has had the chance to get comfortable and familiar with the new interfaces, they will become the default interfaces in early 2023. Don't worry! You'll still have the option of using the old interfaces, but by then, we're hoping you'll love the Makeover as much as we do.

Eventually, the entire program will be updated.

## Email Sign Up

Want to receive special Makeover announcements, sneak peeks, and beta access? Sign up for the email list!

Since the Makeover was released, see the [Upcoming](#) page to sign up for general release announcements, beta email list, and the user group.

## Top 5 Features

- **Quick and advanced searching.** In Patrons and Items, use either a quick search bar at the top of the record list or Advanced Search, which lets you search by just about any field!
- **Accessible and easy navigation.** A new side navigation will let you access anywhere in Alexandria from anywhere else in Alexandria. Also, a new top navigation will allow universal access to recent operations, license information, help, and the site you're currently logged into.
- **New Patron Details.** We appreciated your feedback on our Patron Details survey, and used your suggestions to make the design and organization even better!
- **Homeroom tab patron pictures.** See pictures of patrons in Circulation while looking up homerooms.
- **More in-app help.** A new help icon in the top navigation—which will be accessible from anywhere in the program—will give you access to more relevant Support Center pages, the option to create a Support ticket, and a brand new guided tour for users.

## Important Changes to Know

- A **help icon** in the new top navigation bar is where you'll go to send support tickets, access the Support Center, and view license information.
- In Items Management, the **Copies tab** will become a tab within the title record.
- Each interface will be updated with a modern, standardized color scheme.
- The **keyboard shortcuts** for the modules in the side navigation will change. Watch for a new keyboard shortcut guide!

## Sneak Peek

Click on the images to view larger versions, and sign up for the special Makeover list to see more!

*Check out more new features in the Changes tab*

### New Patrons Management

### Old Patrons Management



Do you have feedback or questions about the Makeover? [Take our short survey.](#) (The survey has been CLOSED.)

